

## Student Welfare Policy

Central to The Leeds School of English's student welfare services is the work of the Student Services Officer, who also fulfils the role of the Welfare Officer.

The current Student Services Officer at The Leeds School of English is Alexandra King.

The Student Services Officer is responsible for a range of welfare services, including assisting students in obtaining bank accounts, registering with surgeries and dental practices, and advising on visa issues (where appropriate).

They also have a key role to play in providing careers education, information, advice and guidance and in supporting students in their applications for more advanced courses, including Higher Education.

The Student Services Officer can also provide guidance on adjustment to a different culture and society and basic health and well-being issues.

The Student Services Officer cannot provide personal counselling services, but can direct students to relevant health service providers.